Terms and Conditions for Dash Christmas Promotion 2018

The Dash Christmas Promotion 2018 (the "**Promotion**") is a rewards promotion organised by Telecom Equipment Pte Ltd ("**Singtel**") and subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

1. The Promotion is available from 5st December 2018, 10:00hr and will end on 31st December 2018, 23:59hr (both dates inclusive) (the "**Promotion Period**").

Eligibility

- 2. To be eligible for the Promotion,
 - a) The participant must hold a valid Singtel Dash Balance Account, and/or Singtel Remittance Account (applicable for Eligible Transactions pursuant to Clause 3(b) herein below), and which must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period;
 - b) The participant must be using and/or have upgraded to Version 4.8 of the Dash Application which is available for download/upgrade from 4 December 2018.
 - c) The participant must comply at all times (including, but not limited to, in making the Eligible Transaction) with the terms and conditions governing the use of Dash Balance, including, but not limited to, the Dash Terms and Conditions and Remittance Terms and Conditions, where applicable (both of which may be accessed at https://www.dash.com.sg/terms-and-conditions/);
 - d) For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
- 3. For the purposes of the Promotion, the following transactions shall be considered Eligible Transactions:
 - a) Successful payment transactions made to any Dash accepted merchants via Dash (including through Dash VISA Virtual Account, Dash ecommerce online transactions and VIA) with a minimum transaction value of \$10 per transaction ("Dash Payment Transactions"). The list of Dash accepted merchants can be found at http://www.dash.com.sg/where-to-dash.html. The Promotion is not applicable to charity organizations, Singtel Bill payments or to transactions made through Singtel Transit NFC SIM for public transport on buses/trains;
 - b) Successful remittance transaction with a transaction value of not less than S\$400 from the Participant's Singtel Remittance Account via Dash during the Promotion Period;
 - c) Top up of any Singtel Hi! Prepaid card of not less than \$20 via Dash during the Promotion Period; or
 - d) Top up of International Prepaid Airtime of not less than \$10 via Dash during the Promotion Period.

Chance Game

4. Under the Promotion, and subject to these Terms and Conditions, eligible Dash Customers ("Eligible Customers") shall receive a Chance token in their Dash account ("Chance") for each successfully Eligible Transaction made by the Eligible Customer during the Promotion Period. Each Chance shall entitle the Eligible Customer for one (1) chance to participate in the Chance Game in the Dash Application, wherein the Eligible Customer may pick a box and stand a chance to win one (1) of the following prizes, Bonuses or Cashbacks:

Premium Prize ("Premium Prize")

Huawei Mate 20

	Bonus Prizes (" Bonus ")
\$500 Dash Credit	
\$100 Dash Credit	
\$80 Dash Credit	
\$60 Dash Credit	
\$50 Dash Credit	
\$20 Dash Credit	
\$10 Dash Credit	
\$2 Dash Credit	
\$1 Dash Credit	

Cashback Prizes (" Cashback ")*
10% Cashback at Watsons (Transaction value capped at \$50)
10% Cashback at Itacho Sushi (transaction value capped at \$50)
10% Cashback at FairPrice (transaction value capped at \$50)
10% Cashback at Jew Kit (Transaction value capped at \$30)
10% Cashback at Comfort/CityCab (Transaction value capped at \$30)
10% Cashback at Cheers (Transaction value capped at \$10)
10% Cashback at 7-Eleven (Transaction value capped at \$10)
10% Cashback at Breadtalk (Transaction value capped at \$10)
10% Cashback at KOI (Transaction value capped at \$10)
10% Cashback at Deliveroo (transaction value capped at \$50)
10% Cashback at Foodpanda (transaction value capped at \$50)
10% Cashback at Qoo10 (transaction value capped at \$50)
10% Cashback at Zalora (transaction value capped at \$50)
10% Cashback at Redmart (transaction value capped at \$50)
10% Cashback at Lazada (transaction value capped at \$50)
10% Cashback at EAMart (transaction value capped at \$50)
10% Cashback at ezbuy (transaction value capped at \$50)
10% Cashback at Shopee (transaction value capped at \$50)
10% Cashback at Ryde (transaction value capped at \$50)
10% Cashback at Aliexpress (transaction value capped at \$50)
10% Cashback at iHerb (transaction value capped at \$50)
10% Cashback at ASOS (transaction value capped at \$50)

5. All Chances must be used during the Promotion Period to participate in the Dash Chance Game, and any unused Chances will expire at the end of the Promotion Period. The Eligible Customer shall have no claim whatsoever for any unused Chances. Singtel further reserves the right, at its absolute discretion, to remove, change or substitute the above prizes, Bonuses or Cashbacks with any other items of equivalent or similar value or otherwise, without prior notice or reason. All prizes, Bonuses and Cashbacks won or accepted are non-transferable, non-assignable, non-exchangeable and non-redeemable for cash and/or any other items. All prizes, Bonuses and Cashbacks are available only while stocks last.

- 6. For avoidance of doubt, nothing in these Terms and Conditions shall be construed as a warranty or representation that an Eligible Customer participating in the Dash Chance Game will win any of the prizes, Bonuses or Cashbacks stated in Clause 4 above.
- 7. This Promotion may be combined with any other on-going promotions offered by Singtel. Unless otherwise stated, this Promotion is not valid with other offers, discounts, rebates, vouchers, privileges or promotions by the merchants participating in the Dash Chance Game and/or providing the Cashback redemptions, as provided in Clause 4 ("**Merchants**").
- 8. The Bonus will be credited to the Dash Balance of the Eligible Customer within 1 working day after the Bonus has been won.
- 9. Subject to these Terms and Conditions, the Cashback shall be applicable for the next successful Dash Payment Transaction made by the Eligible Customer via Dash at the relevant merchant or relevant merchant group, where applicable, within the Promotion Period, subject to the maximum transaction values as stated above ("Cashback Redemption Transaction"). The Cashback will be credited to the Dash Balance of the Eligible Customer within 1 working day after the date of the Cashback Redemption Transaction. If the Cashback is not used during the Promotion Period, the Cashback shall expire and the Eligible Customer shall have no claim whatsoever for any unredeemed Cashback.
- 10. Goods and services supplied by, at or through any of the relevant Merchants ("**Relevant Goods/Services**") shall be subject to such other terms and conditions as may be imposed by the relevant Merchants, and you agree to be bound by such terms.
- 11. Singtel is not an agent of any of the Merchants. The Cashback shall be subject to such other terms and conditions as may be imposed by the relevant Merchants, and you agree to be bound by such terms.
- 12. Singtel makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Relevant Goods/Services or prize(s) and assumes no liability or responsibility for the acts or omissions of the Merchants or any non-performance or defects in the Relevant Goods/Services or prize(s). Any dispute about the value, condition or performance of the Relevant Goods/Services or prize(s) is to be resolved directly with the relevant Merchants or supplier as the case may be.
- 13. The Cashback is computed based on 2 decimal places per Cashback Redemption Transaction without any rounding off.
- 14. Notwithstanding any provision in these Terms and Conditions:
 - (a) Singtel shall not be required to award to you the Prizes or credit the Bonus and/or Cashback or any part thereof to your Dash Balance in connection with these Terms and Conditions, if:
 - (i) at any time Singtel, at its sole and absolute discretion, suspects any fraud in relation to, and/or misuse of your Dash Balance (whether by you or any other person, with or without your knowledge), Dash Remittance Account and/or your remittance transaction, where applicable;
 - (ii) your Dash Balance and/or your access to or use of Dash is for any reason terminated and/or suspended during the period from the date of commencement of the Promotion Period to the date on which Singtel credits your Dash Balance with the Bonus/ Cashback pursuant to these Terms and Conditions (both dates inclusive) ("Relevant Period");
 - (iii) the Promotion is terminated in accordance with these Terms and Conditions at any time during the Relevant Period;
 - (iv) your Dash Balance following the credit of such Bonus or Cashback shall exceed S\$999 at any point of time; and/or

- (v) the phone number which is registered in respect of your Dash Balance is for any reason changed (whether by you or any other person, with or without your knowledge) during the Relevant Period.
- (b) Singtel shall be entitled, at Singtel's sole and absolute discretion and without notice to you, to claw-back from you or from your Dash Balance, as the case may be, the Chance, prizes, Bonus and/or Cashback which has been awarded to you or credited to your Dash Balance in connection with these Terms and Conditions (or any part thereof), if such Chance, prizes, Bonus and/or Cashback (or any part thereof) has, in Singtel's sole opinion, been wrongfully credited or awarded to you for any reason whatsoever, including by reason of any failed remittance.

<u>General</u>

- 15. By participating in the Promotion, the Participants consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, including any of the participants, of their personal data and/or information which may be provided to Singtel, for the purposes of administration of the Promotion; and the Participants further consent and acknowledge that the Participants' personal data and/or information (i) will also be processed in line with the Dash Data Protection Policy available at http://www.dash.com.sg/terms; and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.
- 16. Singtel reserves the rights to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party. Please visit <u>https://www.dash.com.sg/deals</u> for the latest terms and conditions applicable to the Promotion.
- 17. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including the participants' eligibility and the applicable criteria. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.
- 18. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
- 19. By participating in the Promotion each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the participant may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
- 20. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
- 21. These Terms shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
- 22. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.
- 23. The remittance service in Singtel Dash is brought to you by © 2018 SingCash Pte Ltd (CRN:201106360E).